

<b>Water – Payment Assistance Scheme (PAS)</b>	<p><i>Emergency relief for customers struggling to pay Sydney Water bill</i>  <a href="https://www.sydneywater.com.au/sw/accounts-billing/paying-your-bill/help-with-your-bill/index.htm">https://www.sydneywater.com.au/sw/accounts-billing/paying-your-bill/help-with-your-bill/index.htm</a></p> <ul style="list-style-type: none"> <li>• Contact <b>13 20 92</b> to request PAS credits</li> </ul> <p>OR</p> <ul style="list-style-type: none"> <li>• <b>Visit / contact accredited community organization or centre:</b></li> </ul>
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**Community Welfare Organizations:**

Family Assistance Hotline	St Vincent de Paul Society	1800 606 724
Assessment Centre	The Salvation Army	1300 371 288
	Financial Counsellors Association	1300 914 408
	Flourish Australia	1300 779 270
	Red Kite	1800 733 548
	Wesley Mission	1300 371 288

**Community Neighbourhood Centres:**

Blacktown City Council Mount Druitt	Anglicare	8805 0900
Blacktown	Catholic Care Blacktown Family Support Service	8843 2530
Seven Hills	Community Care Inc.	9624 8866
Plumpton	Family Links	9625 0422
Doonside	Ngallu Wal	9672 4173
Riverstone	Riverstone Neighbourhood Centre Community Aid Service	9627 3622
Blacktown	SydWest Multicultural Services Inc.	9621 6633
Blacktown	Wesley Mission - Western Sydney Financial Counselling	1300 827 638
Blacktown	Yenu Allowah Aboriginal Child & Family Centre	9625 6357



## **EAPA Provider Contact List Energy Accounts Payment Assistance (EAPA) Scheme**



**Updated 30 June 2021**

Currently, around 200 EAPA Providers deliver the Energy Accounts Payment Assistance (EAPA) scheme. EAPA Providers include NSW Government EAPA Provider, Salvation Army, Anglicare, Wesley Mission, Independent Community and Neighbourhood Centres, and Local Land Councils.

Customers seeking assistance should contact a participating EAPA Provider to make an appointment for an assessment. The contact list is sorted in alphabetical order by suburb name, so you may also wish to check major neighbouring suburbs for a participating EAPA Provider.

Some EAPA Providers may provide in-person or telephone assessments, or both. Please call the contact number listed first to see if you can attend an appointment in person or complete a telephone assessment.

Customers can also apply via Service NSW to be assessed by the NSW Government EAPA Assessment Team:

[Apply for Energy Accounts Payment Assistance \(EAPA\) vouchers | Service NSW](#)

(All telephone numbers have an area code of '02' unless noted otherwise)

Organisation	Public Phone	Address	Suburb	Post code	Telephone Assessment	Phone Assessment
Western Sydney Community Centre Incorporated	9649 2063	98 Auburn Road	AUBURN	2144	N	
Australian Anatolian Community Services Co-Op	9643 1666	50-52 Susan Street	AUBURN	2144	N	
Salvation Army Auburn	9646 3767	166-170 South Parade	AUBURN	2144	N	
Accessible Diversity Services Initiative	8737 5500	17 Macquarie Road	AUBURN	2144	N	
Focus Connect	9639 8620	390 Windsor Road	BAULKHAM HILLS	2153	Y	Baulkham Hills LGA
Wesley Mission Family Centre Bella Vista	4723 9277	Unit 437 14 Lexington Drive	BELLA VISTA	2153	Y	Bella Vista, Blacktown, The Hills, Hawkesbury area and surrounding suburbs
The Hills Community Aid & Information Service Inc.	9639 8620	All Saints of Africa 63 Allawah Street	BLACKTOWN	2148	Y	Blacktown LGA
Sydwest Multicultural Services	9621 6633	Level 2, 125 Main Street	BLACKTOWN	2148	N	
Muru Mittigar Community Finance	8861 9777	23 David Lane	BLACKTOWN	2148	Y	Penrith, Doonside and Blacktown
Salvation Army Blacktown	9622 3108	2 Lismore Street	BLACKTOWN	2148	N	
Catholic Care Social Services Blacktown	8843 2500	51-59 Allawah Street	BLACKTOWN	2148	Y	Blue Mountain & Western Sydney Areas
Youth Rezolutions	9680 1201	29 Castle Street	CASTLE HILL	2154	N	
The Hills Community Aid & Information Service Inc.	9639 8620	1 Lurgan Street	CONSTITUTION HILL	2145	Y	Constitution Hill
Youth Rezolutions	9680 1201	33 Graham Street	DOONSID	2767	N	

Organisation	Public Phone	Address	Suburb	Post code	Telephone Assessment	Phone Assessment
Muru Mittigar Community Finance	4730 0400	BACC The Cottage 2 Austral Drive	DOONSIDE	2767	Y	Penrith LGA and Doonside
Aboriginal Catholic Care Services Emerton	8843 2500	252-254 Luxford Road	EMERTON	2450	Y	Blue Mountains & Western SydneyAreas
Cumberland Multicultural Community Services	9637 7600	Granville Tafe Campus, Block C, Room 242,136 William Street	GRANVILLE	2142	N	
Australian Afghan Noor Association	8677 9609	37 Cowper Street	GRANVILLE	2152	N	
Salvation Army St Marys	9895 6311	2-6 Bougainville Road	LETHBRIDGE PARK	2770	N	
Holroyd Community Aid Inc.	9637 7391	17A Miller Street	MERRYLANDS	2160	N	
Mount Druitt Ethnic Communities Agency	9625 9300	Building A6 Ayers Grove	MOUNT DRUITT	2770	N	
Anglicare Mount Druitt	8624 8600	94 Kurrajong Avenue	MOUNT DRUITT	2770	Y	Mount Druitt, Blacktown and surrounding suburbs
Salvation Army Parramatta	9635 6870	Shop 4/426 Church Street	NORTH PARRAMATTA	2150	N	
Lifeline Macarthur	4645 7200	Suite 502, Level 5, 128 Marsden St	PARRAMATTA	2150	N	
Anglicare Parramatta	8624 8600	12 Victoria Road	PARRAMATTA	2150	Y	Parramatta and surrounding suburbs
Heartbeat Community Care	0403 141 470	61 Regent Street	REGENTS PARK	2143	N	
Australian Afghan Hassanian Assoc	9738 7460	1 Bellona Avenue	REGENTS PARK	2143	N	
Riverstone Neighbourhood Centre	9627 3622	9 Park Street	RIVERSTONE	2765	Y	Blacktown LGA

Organisation	Public Phone	Address	Suburb	Postcode	Telephone Assessment	Phone Assessment
Empowered Women Foundation	0422 429 194	5/88 Rooty Hill Road North	ROOTY HILL	2766	N	
The Hills Community Aid & Information Service Inc.	9639 8620	29 Aleta Way	SEVEN HILLS	2147	Y	Seven Hills
Community Care Inc.	9624 8866	15 Park Road	SEVEN HILLS	2147	Y	Seven Hills and surrounding suburbs