

Child & Family Health

HEARING



Child & Family Health

Our aim is to promote the development, well-being and safety of children. We seek to provide the best possible outcomes for children and their families.

If you have a Medicare Card and live, work or study in the local area services are **FREE**. These local council areas include: Cumberland, Parramatta, Blacktown and The Hills.

We focus on
FAMILIES and
CHILDREN

Hearing

What is hearing (audiometry)?

Hearing (audiometry) services assist with early identification of ear disease and hearing problems. The Audiometry Nurse can make referrals to health professionals and other hearing health services if further management is required.

What age groups do you see?

Children aged 3 years to 12 years.

How can I access the service?

If your child is aged 3-5 years talk to your Child & Family Health nurse who can make a referral for you if required.

If your child is attending school and aged 5-12 years you can request the service by phoning the Central Referral Service on **1800 600 681**.

Where can I access the service?

Services are provided at Auburn, Parramatta and Mt Druitt Community Health Centres.

Do you speak a language other than English?

A free and confidential interpreter service, including Auslan, is available. Ask staff to arrange an interpreter for you.

What do I bring to my first appointment?



Please bring your child's Blue Book (Personal Health Record).



During your appointment your Audiometry Nurse will talk to you about your child's health and explain the hearing test. Then they will test your child's hearing.

After your child's test is completed your Audiometry Nurse will talk to you about the results and provide you a copy of the report.

What can I expect at my first appointment?

When you arrive at the Community Health Centre, you will be greeted by the receptionist. This person will let your Audiometry Nurse know that you have arrived.

Who will I meet at my appointment?

You will meet your Audiometry Nurse who has qualifications in Audiometry Nursing. Our nurses are registered with the Nursing and Midwifery Board of Australia. For more information visit <https://www.nursingmidwiferyboard.gov.au/>

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Child Development

Child development describes the changes in your child's physical growth. As children grow they also learn social, emotional, behaviour, thinking and communication skills.

Learn the Signs Act Early is a new tool in your child's Blue Book that parents can use to learn about their child's brain and physical development.

Our services can assist if you have questions about any aspect of your child's development.

Your child's Blue Book contains helpful information – look in the 'Useful Contacts and Websites' section and on the back cover or go to www.health.nsw.gov.au/mybluebook