Fact sheet #1: What is a Consumer representative?

Consumer representatives are community members who want to get involved in health reform. They give their time to work together with health service staff. Their work is essential in the future-thinking of health services

Why?

• To design health services together
• To check that they are working well
• To identify issues that health services might not know about
• To make services easier to access and safer
• To make sure the patient is at the centre of all health services
• To learn more about which health services could help them or their communities
• To improve the paper work used in hospitals

Who do I contact?

Ring the Community and Consumer Engagement team
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