

## Fact Sheet

# Integrated Community Health Centres



**Community health facilities within Western Sydney Local Health District (WSLHD) will be developed as integrated community health centres.**

Services will vary according to the role of each facility in providing health care for the local community, and may include:

- ▶ Child and family health
- ▶ Chronic and complex
- ▶ Mental health
- ▶ Drug health
- ▶ Hospital in the Home
- ▶ Integrated chronic care programs
- ▶ Minor injuries unit
- ▶ Day surgery
- ▶ Services for priority populations including Aboriginal health and Multicultural health
- ▶ Population health.

In addition, a range of WSLHD specialist services may provide outreach services in integrated community health centres, along with staff from other services such as The Children's Hospital at Westmead, NSW Refugee Health, non-government organisations and primary care.

## Recommendations for integrated community health centres:

- ▶ Progress recommendations relevant to all WSLHD facilities (see box page 2)
- ▶ Further investigate opportunities to develop integrated models that provide a wider range of services in community settings, including minor injuries units, same day surgery and specialist care
- ▶ Increase the delivery of more complex care in the community, including through enhanced Hospital in the Home and nursing clinics
- ▶ Strengthen links with specialist services through enhanced use of virtual health models and technology
- ▶ Undertake strategic resource planning for WSLHD integrated community health centres
- ▶ Explore population need for additional community health facility developments in WSLHD
- ▶ Explore options for a relocated community health centre within Parramatta LGA and development of a community based service and facility in north-east Parramatta

## Integrated Community Health Centres continued

- ▶ Incorporate community based services in the planning for the proposed Rouse Hill health facility
- ▶ Redevelop and expand Merrylands Community Health to cater for new models of care.
- ▶ Explore options for improvements to Blacktown Community Health Centre
- ▶ Explore opportunities to expand services provided at Mount Druitt community facilities, including potential opportunities on the Mount Druitt Hospital campus
- ▶ Co-locate select District-wide services, including
  - Western Sydney Diabetes Institute
  - Population Health
  - Integrated Chronic Care Programs
  - Multicultural Health.

## Recommendations for all WSLHD Facilities

- ▶ Foster an integrated health system approach that promotes seamless care, including shared care arrangements with service partners
- ▶ Progress a digitised health system, including models and capability for virtual health
- ▶ Strengthen partnerships with the community and service providers
- ▶ Work with partners to promote health and wellbeing, and health literacy of the population
- ▶ Support the delivery of networked services
- ▶ Progress models of care which leverage and support:
  - The Patient Centred Medical Home model  
[www.wentwest.com.au/phn/programs/pcmh](http://www.wentwest.com.au/phn/programs/pcmh)
  - Expansion of outpatient care and care provided in the home and community settings
- ▶ Promote short stay models for admitted patients
- ▶ Progress improvements in advance care planning and end of life care
- ▶ Continue to collaborate with education and research sector partners to further integrate health care, research and education; and lead development of the future health workforce
- ▶ Increase service capacity to meet future growth needs and support new models of care.